

IMPORTANT: Group Visit Guidelines

teamLab Biovortex Kyoto

To ensure smooth entry and a comfortable experience for all visitors, please follow the group visit guidelines below. If these guidelines are not followed, groups may be asked to wait before entering.

1. No large baggage allowed

There is no storage available for large baggage at the venue. Leave suitcases and other large items on the tour bus or at accommodation.

2. Each guest must have one admission QR code ready at entry

Prepare and distribute admission QR codes to all guests before arrival. Do not distribute or search for codes at the entrance.

3. Enter in small groups

Enter in smaller groups to avoid congestion. Do not gather near the entrance.

4. Move through the venue in small groups

Inside the venue, move in small groups and avoid gathering or blocking pathways.

5. Use restrooms before arriving

Restrooms inside the venue are limited. Use restrooms before arriving whenever possible.

6. No group photography

Group photography is not permitted inside the venue or on the premises.

7. No bus drop-off / pick-up area or parking available at the venue

For drop-off and pick-up, use designated locations such as the [Kyoto Station Hachijo Exit Chartered Bus Stop](#). The venue is located in a residential area. **Stopping on surrounding streets for drop-off, pick-up, or waiting is strictly prohibited.**

8. Tour leaders must brief guests before arrival and manage group behavior quietly

Tour leaders are responsible for managing smooth entry and guest behavior at the venue. Megaphones or amplified voice devices are not permitted. Complete roll calls and explanations inside the bus or at another location before arriving.

9. Reassemble at the bus stop, not at the venue exit

After exiting, do not gather near the venue exit or surrounding streets. Groups should reassemble at a designated meeting point such as the [Kyoto Station Hachijo Exit Chartered Bus Stop](#).

10. Read the visitor guidelines on our official website before arrival

<https://www.teamlab.art/e/kyoto/>

Thank you for your cooperation and understanding.
We look forward to welcoming you to teamLab Biovortex Kyoto.